

Excelling as a MANAGER & LEADER

SEPTEMBER 21, 2016

11:30 am - 2:00 pm

Registration begins: 11:15 am

Lunch: 11:30 am

Keynote: 12 pm

at Graham Street Church of
Christ's Family Center

COST

\$35 - Includes:

Lunch and a Two-Hour Session by Janet Kirch

\$15 - Student Rate

Why leadership is an essential ingredient of management

- Fostering an atmosphere conducive to productivity
- Giving direction not orders

Overcoming supervisor-employee communication barriers

- Do employees really understand what you ask them to do?
- How to bridge the gap

How to control conflict in the workplace

- How conflict can help spur change and change what's not working
- A simple 3-step approach to manage conflict

Boosting employee morale

- Understand what motivates people
- Why the way you praise is as important as the praise itself



Janet
Kirch

As an award-winning speaker, trainer and author, Janet Kirch has helped business professionals worldwide become better leaders, managers and communicators. She's passionate about her work, and will keep your audience revved up, shook up and cranked up with her enthusiastic and fun speaking style.

With her education in Human Resource Management, her 34 years in managing and training people in the transportation, international seminar and speaking industry to include organizations such as the D/FW International Airport, American Airlines, Graceland University, California Polytechnic State University, the Annual Women in Law Enforcement Conference, and many more, she knows what it takes to handle tough people issues.

And yes, she even rides her own motorcycle! She's well-known as Moti Diva, a motivational speaker on Harley wheels, featured in Rumble Magazine, and enjoys the open road every chance she gets! Join her for a fun-filled event!



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